# Empowering Business Acceleration through Digital Automation

# WHY LEADING

#### WHO WE ARE

Leading Business Management is a pioneer among technology and digital transformation companies, providing a plethora of services that chose to make a quantum leap in the digital domain by being a partner for the government and private sectors.

- Consultancy firm specializing in delivering customized solutions for business growth to companies of all sizes through research, technology advisement, business transformation, and expert consultation.
- Leading and empowering businesses to achieve success through our team of agile problem-solvers, who possess the expertise to understand clients unique needs and provide tailored solutions.
- Expertise in a wide range of industries including, but not limited to real estate, technology, healthcare, transportation, retail, education and training, as well as horizontal capabilities in strategy and resource management, business automation, provide tailored solutions..
- At Leading Business Management, we recognize the significance of media & advertising services in today's landscape, & we are committed to helping businesses in this sector achieve their goals & propel growth.

  Whether it's media planning, advertising campaigns, or any other media & advertising services, we possess the expertise & proficiency to produce the outcomes you desire.



# WHY LEADING LBM IN NUMBERS



& EXPERTS



Average Years of Experience among our Team Members



**PROJECTS** 

10,000 + hours worth of projects delivered to date



COUNTRIES



Catering to clients across Middle East, US, Europe, North Africa & Australia



#### INDUSTRY KNOWLEDGE

Innovative solutions for clients in real estate, education, public services, BPM, technology, and more



#### TEAM STRENGTH

Global client management with a strong leadership team driving successful project delivery



#### AGILE APPROACH

Utilizing both onshore and offshore delivery models to maximize value

# FROMOUR DREAMS TO YOUR OBJECTIVES



#### **DREAM:**

To be the world leader in empowering businesses to reach their full potential through digital evolution and automation



#### **VISION:**

To create a future where businesses of all sizes have the tools and resources they need to thrive in an increasingly digital world



#### MISSION:

To provide businesses with the customized solutions and support they need to drive growth and success through the integration of digital technology and automation



#### **OBJECTIVE:**

To empower businesses to achieve their goals and drive growth through the implementation of digital evolution and automation strategies, while providing the expert consultation, technology advisement, & project management necessary to ensure success

# VALUES THAT DRIVE US

INNOVATION **CUSTOMER SATISFACTION TEAMWORK INTEGRITY CONTINUOUS IMPROVEMENT** 



# GLOBAL PRESENCE

Leading Business Management has a global presence, with a current base of operations in the United Arab Emirates, an affiliated branch in the Kingdom of Saudi Arabia, and support offices in Jordan and Egypt.

Success in business is not just about providing quality products and services, it is about building strong relationships with our clients, understanding their needs and working together towards their success.

At Leading Business Management, we strive to be more than just a service provider, we aim to be a trusted partner that supports our clients every step of the way.

Adel Abu Madi - Managing Director



# OUR EXPERTS

Our team, composed of experts in digital transformation and technology, leads by example to guide the members & deliver projects efficiently. We prioritize the recruitment of young talents to develop their skills & expand their experience, creating a safe & comfortable work environment for them and our veterans.

This allows us to shape their future and build a globally competitive digital position for our country.











#### **ALBARA ALSHABIB**

#### Senior Business Development Consultant

Over 15 years of experience in Business developing strategies, business & budget planning, HR, corporate strategy, partnership & alliances strategies, business development, contract negotiation, operations, administration, sales & marketing, as well as development of feasibility studies

#### KAMAL AL HAJRI

#### Senior Management Development Consultant

20 years of experience in management consultancy, developing organizational structures, preparing job descriptions and job analysis as well as resource deployment by tracking actual versus estimate

# MOHAMMED AL ABDAN ALMOTHANA ALSHABIB ABDELAZIZ AL QURASH

#### Management Development Consultant

20 years of experience in management consultancy, developing organizational structures, preparing job descriptions and job analysis as well as resource deployment by tracking actual versus estimate

### Training & Development Consultant

Over 15 years of experience in training consultancy, developing training methodologies, training plans, identifying business weaknesses and challenges and determine relevant solutions.

### Management Development Consultant

15 years of experience in solving issues, creating value, maximizing growth and improving business performance, providing objective advice and expertise, and help an organization develop any specialist skills

# OUR EXPERTS



**ALIJARADAT** 

PMO Consultant

Over 20 years of experience in Planning PM activities, analyzing financial information, and collaborating with different departments to ensure all key persons understand where a project is in the development process.



#### NIDHAL ABU AHMEDEH

Management Development
Consultant

Over 20 years of experience in Developing organizational structures. Capable of formulating, implementing & updating processes, systems, policies, procedures & guidelines to maintain high standards of quality & service delivery within approved budgets.



#### MOATH ALNAMAR

Enterprise Architecture
Consultant

10 years of experience in Providing consultations to set the direction and establishing the approach of an organization's operations, improving the IT infrastructure, and optimizing their business operations, integrating the organization's information applications and program deployment by tracking



#### WASSIM EL SAKKA

Digital Business Partner

Over 20 years of experience in IT strategy, digital transformation, & implementation. Increasing user engagement, strengthening partner engagement, and supporting IT operations



#### MOHAMAD HOBALLAH

Development Business Partner

Over 15 years of experience in business development, increasing profitability, expanding businesses locally and internationally through creative strategic planning and developing stakeholders' relationship.

BUSINESS EXPERIENCE

**MANAGED SERVICES** 

**ADVISORY & CONSULTANCY** 

PRESENCE EXPERIENCE

**MEDIA SERVICES** 

**ADVERTISEMENT SERVICES** 



DIGITAL
EXPERIENCE

PLATFORM & APPLICATION DEVELOPMENT

DATA SOLUTIONS

BUSINESS TECHNOLOGIES

SOLUTIONS

# WHAT WE DO BUSINESS EXPERIENCE

#### **ADVISORY AND CONSULTANCY**

Our consulting services are designed to improve your performance, boost revenue, and expand your client base

- Growth Strategy
- Market assessment
- Country attractiveness
- Strategic Planning
- Industry assessment

#### 1-Strategy Consulting 2-Sales Support Consulting

- Pipeline identification
- Sales Strategy
- Pre-Sales support
- Bid intelligence and Pricing
- Competitor tracking



Strategy

Planning

Methodology and Stages

Achieving goals

BUSINESS EXPERIENCE

#### **3-Business Consulting**

- Operational Model Development
- Organizational Structure Development
- Job Description Development
- Power Matrix and Responsibilities
   Development
- Procedures Structure Building
- Work Procedures Definition to Achieve Organization Goals
- Policies and Procedures Manual Template Building
- Work Procedure Documenting
   Methodology Development
- Policies and Procedures Modeling
- Feasibility Study Development
- Methodology and Training Plans Development



# 4-Project Management Consulting

- Project office establishment
- Project Management OfficeOperation
- Contracts Management, Follow-Up, and Implementation
- Contracts Technical Aspects Reviewing and Development
- Strategies Development and Preparation
- Cost Study
- Work Forms and Reports Development
- Management System Development and Operation

# WHAT WE DO BUSINESS EXPERIENCE

#### **MANAGED SERVICES:**

To ensure optimal operation of your company, our managed services are in place

#### 1- Project Management as a service

- Project Management Office Consulting
- Project Management Consultant Services
- Project Management Business Packages

#### 2- Technical Support and Maintenance as a service

- Troubleshooting and repair of technical equipment or software
- Preventative maintenance to ensure proper functioning of technology
- Ongoing monitoring and updates to software and hardware
- Technical assistance for users
- Minimizing the impact of technical issues on the client's business operations
- Providing continuous support and maintenance

Full compliance with the agreements terms

Experience in dealing with the government environment

Ability to fully interact, integrate & coordinate with employees in different sectors



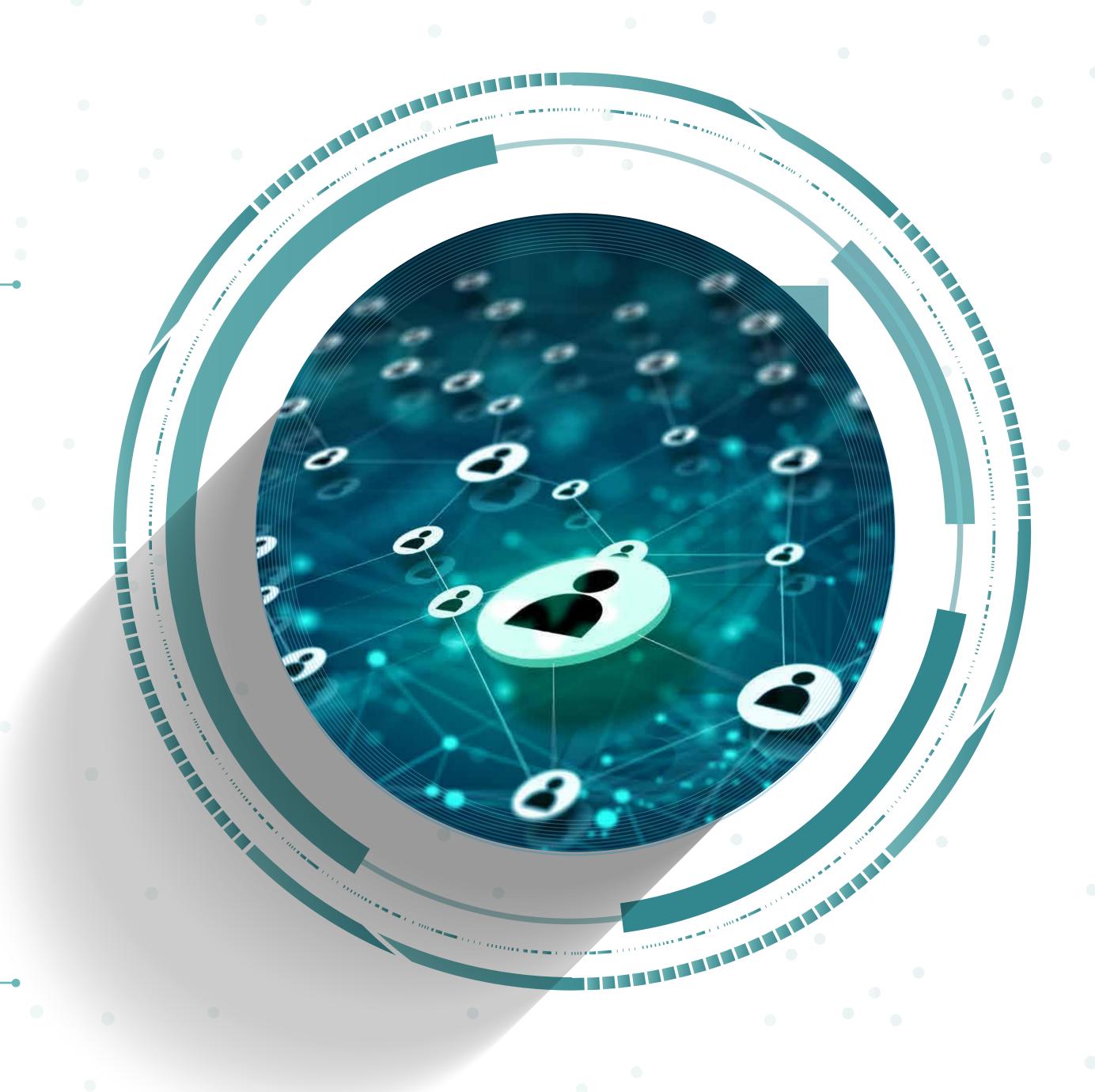
#### BUSINESS EXPERIENCE

#### 3- People and Workforce

- Recruiting and staffing: Identifying, recruiting and hiring highly
   qualified IT personnel as per client's requirement
- Infrastructure management: Managing & maintaining client's IT infrastructure, including servers, networks, & storage with highly-qualified IT professionals
- Cloud services management: Managing & maintaining cloudbased services such as AWS, Azure, and Google Cloud with highly-qualified IT professionals
- Cybersecurity management: Managing & maintaining client's cybersecurity measures to protect against threats and data breaches by delivering highly-qualified IT security professionals

Allowing clients to focus on their core business activities

Ensuring that clients IT systems & infrastructure are well-managed, secure and compliant



#### BUSINESS EXPERIENCE

#### 3- People and Workforce

- Network and system administration: Managing and maintaining client's networks & systems with highly-qualified network & system administrators
- Support and maintenance: Providing technical support & maintenance for client's IT equipment & software with highly-qualified IT support specialists
- Project management: Managing IT projects from planning to implementation & post-implementation support by delivering highly qualified IT project managers
- Compliance management: Ensuring compliance with IT regulations & standards such as HIPAA, PCI-DSS, SOC2, and ISO 27001 by delivering highly-qualified IT compliance specialists

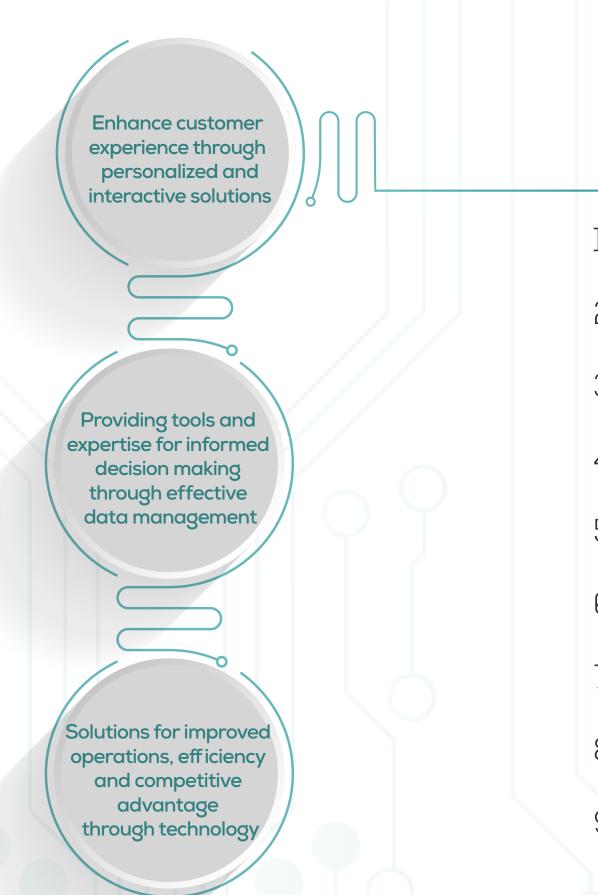


# WHAT WE DO DIGITAL EXPERIENCE

Our digital services portfolio includes a comprehensive range of solutions, including web and mobile application development, automation, artificial intelligence, data migration and integration and more, to meet the diverse and evolving needs of our clients.

#### PLATFORM & APPLICATION DEVELOPMENT

- 1 Web, Mobile, and Cloud Application Development
- 2 Database Development, Data Migration, & Integration
- 3 Systems Integration
- 4 Artificial Intelligence (AI) Solutions
- 5 Business Intelligence and Analytics
- 6 Internet of Things (IoT) Solutions
- 7 Automation Projects
- 8 Analytics and Reporting



#### **DATA SOLUTIONS**

- 1 Advanced and Predictive Analytics
- 2 Big Data Management
- 3 Business Intelligence
- 4 Business Growth Forecasting
- 5 Data Integration
- 6 Data Lakes
- 7 Data Science
- 8 Data Governance
- 9 Enterprise Data Warehouse

WHAT WE DO DIGITAL EXPERIENCE

#### **BUSINESS TECHNOLOGIES**

- 1 ERP System
- 2 Enterprise content management (ECM)
- 3 Notification systems & text messages (SMS, email, etc.)
- 4 RPA 💿
- 5 Marketing Business Apps
- 6 Internet / Integrant Portals
- 7 Integration
- 8 QA Testing
- 9 BPMS



#### **PRODUCT SOLUTIONS**

- 1 Strategy Management System
- 2 Time and Attendance Systems
- 3 PMOS (Project Management Office System) and EPM (Enterprise Project Management)
- 4 Learning Management Systems

### Presence Experience

Leading Business Management offers comprehensive media & advertising services to help businesses create a strong brand presence, reach their target audience, & drive growth.

#### **MEDIA SERVICES:**

- 1 Content creation
- 2 Editing
- 3 Distribution
- 4 Advertising
- 5 Marketing
- 6 Branding
- 7 Social media management
- 8 Search engine optimization (SEO)
- 9 Public relations
- 10 Analytics and reporting

#### **ADVERTISING SERVICES:**

- 1 Market research
- 2 Branding
- 3 Graphic design
- 4 Copywriting
- 5 Media planning
- 6 Media buying
- 7 Campaign strategy development
- 8 Performance tracking and analysis
- 9 Ad placement and targeting
- 10 Influencer marketing



# EXECUTION METHODOLOGY

#### HOW WE UNDERSTAND REQUIREMENTS

#### WHY?

GET UNDER THE SKIN
OBJECTIVE

- Project-scoping calls
- Workshops (On-site/Remote)
- Refer previous assessments
- Information gathering from stakeholders

UNDERSTAND CLIENT PAIN
AREAS & REQUIREMENTS

#### WHAT?

AGREE ON DIAGNOSIS

- Agree on scope & Buy-in on approach / methodology
- Governance
- Timelines
- Commercials (T& M or FTE or Output-base)

AGREE ON OUTPUT EXPECTATIONS

#### HOW?

LINE OF TREATMENT

- Work on agreed approach
- Engage with stakeholders
- Gather data (primary/secondary sources)
- Triangulate and synthesize collected data

DEVELOP ACTIONABLE INSIGHTS

#### OUTPUT

LINE OF ACTION

- Executable strategy (s)
- Actionable insights into businesses /contracts
- Strong pipeline
- Better sales pitch /solution-Improved win ratio
- Fact-based decision making
- Operational efficiency

PROFITABLE GROWTH IN TOPLINE

# EXECUTION METHODOLOGY

#### HOW WE PLAN TO DELIVER

- Market & industry assessment
- Macroeconomic research
- Competitive landscape & benchmarking
- Partner & supplier diligence

- Descriptive/ visual analytics
- Customer journey & experience
- Interaction analytics -speech, text & social media
- Process optimization
- & business performance

- Lean & Six Sigma
- Root cause analysis
- Business process modelling
- Predictive analytics
- Financial planning, analysis & budgeting

- Growth strategy
- Long term strategic planning
- Target operating model design
- Business case development
- Feasibility assessment
- Process re-engineering
- Process maps and SOPs
- Prescriptive analytics
- Stress / scenarios testing
- Sensitivity analysis
- Execution Planning

Discovery

Insights

Diagnosis

- Solution Design
- Resolution

- Capacity planning
  - PMO and governance
  - Transition support

Execution

• Contact center

& shared services set up

• Business intelligence

• Drive multiple work streams

Project management support

- Stabilization
  - Performance management tracking & reporting
  - Demand forecasting
  - & schedule adherence
  - Governance and reporting

- 9 Handover
  - Process documentation
  - Transition

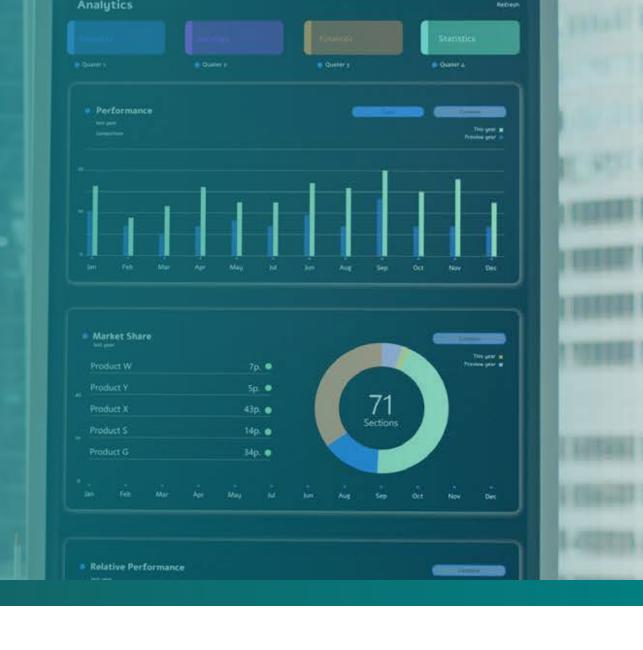
- Change management

# WHERE HAVE WE DELIVERED?

### MARKET SEGMENTATION

Serves a wide range of industries, including but not limited to finance, healthcare, retail, manufacturing, logistics, and government

CLIENTS / PARTNERS

















# CONTACT & LOCATE US

Need further assistance? Reach out to us via email, our website or by calling directly.









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